

Mr Zaid Awad

PhD, FRCS (ORL-HNS), MFSTEd, DOHNS
Consultant Otolaryngologist, Head and Neck Surgeon

[Imperial Private Healthcare](#)
[BUPA Cromwell Hospital](#)
[The Harley Street Clinic Diagnostic Centre](#)
[BMI Syon Clinic](#)
[London Medical](#)

Secretary: Rosie Ansah
Contact: 020 3151 0100
Fax: 020 3004 1118
Email: awad.pa@privatecare.health
Website: www.london-ent.com

All correspondences to Clinic-All Services, Kemp House 160 City Road, London EC1V 2NX

Outpatient Appointment

Thank you for choosing to see me for your outpatient consultation. This letter sets out some important information that I am required by law to provide to you. This is for your information only and is not a bill. As this includes information about my charges, if you do not have private medical insurance but if someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

Private Medical Insurance patients

I am fee assured and will always abide by the tariff set by your insurer. If you have private medical insurance, please contact your insurer before your consultation to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees. Those limits and excess fees will be set out in your contract with your insurer.

I am recognised and fee assured by the following private medical insurers, however, please do check with my secretary if your insurer is not listed below:

- Aetna Global Benefits
- Alliance Worldwide Care
- Aviva
- AXA PPP
- BUPA
- BUPA International
- Cigna
- Cigna International
- Freedom Health
- Healix Health Services
- Healthcare RM
- Health-On-Line
- Saga
- Simply Health
- Vitality
- WPA

Please note you are responsible for any fees not covered by your insurer.

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Self-funding patients

My fee for an initial consultation will not exceed £250 and my fee for any follow-up consultation will not exceed £150 which needs to be paid prior to consultation. These estimates are correct as at the date of this letter. My fees for procedures performed during an outpatient consultation will be added to the consultation fee but will not exceed the following:

- Flexible nasopharyngoscopy- £130
- Micro-suction / dewaxing of the ear- £70
- Cauterisation of the nose- £100
- Nasal packing- £75
- Biopsy of oral lesion- £80

These fees do not include the clinic or hospital fee, which vary from one place to another and will be payable directly to the facility where you have the procedure done. So please check the full price before agreeing to go ahead.

Should you cancel your appointment with less than 24 hours' notice or not attend without prior notice, a cancellation fee of up to 20% of the consultation fee may be charged.

Following your consultation, you may need certain tests (such as blood tests, skin allergy tests, hearing tests or imaging, for example an X-ray, ultrasound, MRI or CT scan) to help me diagnose your condition. The fees will be determined by the clinic or hospital and charged to you, or your private medical insurer, separately. I do not receive any part of that fee.

Financial Interests

I am legally obliged to tell you if I have any financial interests in any of the facilities I practice in or any equipment there. I can confirm I do not have any such financial interests.

Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk

I look forward to seeing you for your consultation.

Yours sincerely,



Mr Zaid Awad
Consultant Otolaryngologist, Head and Neck Surgeon
Honorary Senior Clinical Lecturer, Imperial College London